

VOICE SERVICES
DATA SERVICES
VIDEO SERVICES
COMMUNICATION SERVICES
MANAGED SERVICES
ENTERPRISE SOLUTIONS



WiFi HotSpots

The need for Internet connectivity at all times in all places is multiplying every day. With an increase in the number of WiFi enabled devices such as laptops, netbooks and smartphones, as well as the number of users, the need to offer WiFi Internet access to customers is becoming more important. Whether your customers are waiting for service, meeting with other people or simply relaxing, they can benefit from WiFi HotSpots from Bright House Networks Business Solutions.

Providing your customers with a WiFi HotSpot from Bright House Networks Business Solutions, gives them effortless high-speed connectivity to surf the web, check email and connect to their corporate network while in your establishment — showing that you know their time is valuable and every minute counts. A WiFi HotSpot from Bright House Networks enables you to expand your company's Internet coverage, allowing your customers as well as employees to access wireless high speed data throughout your facility. With the choices customers have these days, a WiFi HotSpot from Bright House Networks gives your business a competitive advantage lending to increased traffic and loyalty among customers.

HOW IT WORKS

Bright House Networks provides Broadband Internet Access and a WiFi HotSpot. You then provide Internet access to your customers with or without access codes through a connection to Bright House Networks.

BENEFITS

- Gain a competitive advantage over your competition by offering WiFi Internet access to your customers.
- Provide your customers with WiFi Internet access while they are in your establishment.
- WiFi access is provided over a separate modem from Broadband Internet service ensuring no ability for WiFi users to access your business' internal network resources or bandwidth.
- Your business will be included on our Interactive WiFi map ensuring your customers can easily identify your business as a Bright House Networks WiFi location
- Competitively priced.
- Receive one bill for all services, from a single provider.
- Bright House Networks Business Solutions provides and manages the wireless signal from our core network through routers and switches on your premises.
- Bright House Networks has existing network infrastructure already built throughout our footprint, many times allowing for a quick connection to your customers.
- Guaranteed 24/7 support for both you and your customers.
- Bright House Networks supplies, installs, and maintains all customer-premise equipment as part of your contract.

BRIGHT HOUSE NETWORKS
business solutions



Where business gets personal.

WiFi HOTSPOTS INCLUDE:

- Bright House Networks will deliver Broadband Internet and will install wireless equipment and a network configuration to allow for transmission of wireless signals throughout your business location.
- Co-branded portal page that will appear when someone initiates the Internet request on their WiFi enabled device.
- Receive a Bright House Networks WiFi window cling to inform your customers WiFi is available as they enter your



YOUR CUSTOMERS' EXPERIENCE

- Your customers will locate the available wireless network.
- Once they open their web browser using their WiFi enabled device, they can view the co-branded one-click web based portal page.
- They must accept the Terms and Conditions.
- You may decide whether or not to use access codes. If you do use access codes, your customer will need to enter a code to access the Internet.
- Your customer is then granted access to the Internet through a connection to Bright House Networks.



PORTAL PAGE

With WiFi HotSpots, Bright House Networks Business Solutions provides a one-click, co-branded portal page for your customers to access the Internet. The portal page will include both your logo as well as the Bright House Networks logo and a link to your business' website.

PARTNERING FOR YOUR SUCCESS

Bright House Networks Business Solutions is your community's undisputed leader in business communications services. We pride ourselves on our continued innovation and investment in network equipment and technology, and offering highly reliable, easily scalable, customized solutions.

Our advanced Data and Voice services empower you to enhance and grow your business, and your Dedicated Account Executive and professional Customer Care and Technical Support are always working to maximize your success. You can rest easy knowing expert, local Customer Care is just a call away — 24/7/365. Experience the advantage of one reliable partner providing all your business communications on one easy, affordable monthly bill.

LEARN MORE

Contact us at **1-877-424-9246** or visit brighthouse.com/business to discover how a WiFi HotSpot from Bright House Networks Business Solutions can help your business do more with less.

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