

VOICE SERVICES  
DATA SERVICES  
VIDEO SERVICES  
**COMMUNICATION SERVICES**  
MANAGED SERVICES  
ENTERPRISE SOLUTIONS



# Bright House Networks Audio Conferencing

Bright House Audio Conferencing provides your business with an on-demand audio conferencing solution allowing you to initiate a conference call 24/7 without the need to make a reservation, rely on an operator or call Bright House Networks for support.

Improve business processes and communications while significantly reducing costs. Full-featured, easy-to-use Audio Conferencing from Bright House Networks allows you to get everyone together, right now or on your schedule while cutting your transportation and travel budget and increasing efficiency.

Enable people to collaborate and share information among large or small groups of people via the phone thereby facilitating communications with employees, customers, partners and vendors.

## BENEFITS

Studies show that using conferencing makes people more productive in their jobs and saves companies time and money, which leads to greater productivity overall and improved business communications among employees, customers, business partners and suppliers.

- Low-cost, high-grade enterprise class conferencing services
- Savings from reduced travel expenses whether in the same city or different cities
- Greater productivity and improved communications among employees, customers, business partners and suppliers
- Meet with clients and other parties in multiple locations
- Create meetings at a moment's notice with several people in any location.
- Host calls with various customer representatives to provide technical support

## FEATURES

Bright House Audio Conferencing provides you with low-cost, high-grade carrier class conferencing services, similar to what most Fortune 500 companies use. With Audio Conferencing you can:

- Access a conference call on your own at a moment's notice — no operator or Bright House Networks support needed.
- Manage the call using both star features with your touchtone phone as well as through an online portal. Management features include:
  - Mute one or more participants
  - Take a roll call
  - Disconnect certain participants
  - Initiate a recording of the call
- Receive an email at the end of the call giving the host a list of all the participant phone numbers.
- Record calls for later playback online, download for permanent storage or order a CD.
- Assign account codes to facilitate accounting for costs by department, client or project.
- Receive detailed billing by conference call presented online with details of the cost of each call by:
  - Participant and host that dialed into each call
  - Totals for each call
  - Summaries of conference calls by month, by Project Accounting code
- Receive a Bright House Networks Toll-Free Audio Conferencing number along with a unique customer account specific Host code and Participant code.
- Choose from Pay as you go or Pre-paid options.
- Receive one bill for all your business communication needs, from a single provider.

**BRIGHT HOUSE NETWORKS**  
**business solutions**



Where business gets personal.

<b>With Bright House Audio Conferencing you have 3 pricing options to choose from:</b>			
	<b>Usage-Based: A-la-carte</b>	<b>Flat Rate: 1,000 Participant Usage Minutes</b>	<b>Flat Rate: 2,500 Participant Usage Minutes</b>
Included Minutes Monthly	- 0 -	1,000	2,500
Recurring Charge	- 0 -	\$50.00	\$99.00
Usage Charge (toll-free or toll dial-in)	\$0.08 per participant minute	\$0.05 per participant minute in excess of 1,000 minutes	\$0.04 per participant minute in excess of 1,000 minutes
Recording Charge	\$0.08 per recorded call minute	\$0.05 per recorded call minute. Counts as part of 1,000 plan minutes	\$0.04 per recorded call minute. Counts as part of 2,500 plan minutes

- Calls are billed on a per participant minute rate (ppm)
- Calls are charged on a 60-second basis, rounded up to the nearest minute
- Conference call recordings are billed at an additional rate on a per recorded minute basis (treated as an additional participant)

## AUDIO CONFERENCING MANAGEMENT TOOL

Get the most from your Bright House Audio Conferencing services by using our Audio Conferencing Management tool. It's your single point of entry to schedule and manage your meetings, change account settings and view reports on your conferencing activity.

Though not required to schedule a call, the Audio Conferencing Management Tool is another option for notifying others of the conference call details. You can use the online tool to enter information about the call and then have the tool automatically send an e-mail to all the participants with the time, date and the dial-in number and code.

## PARTNERING FOR YOUR SUCCESS

Bright House Networks Business Solutions is your community's undisputed leader in business communications services. We pride ourselves on our continued innovation and investment in network equipment and technology, offering highly reliable, easily scalable, customized solutions.

Our advanced Data and Voice services empower you to enhance and grow your business, and your Dedicated Account Executive and professional Customer Care and Technical Support are always working to maximize your success. You can rest easy knowing expert, local Customer Care is just a call away — 24/7/365. Experience the advantage of one reliable partner providing all your business communications on one easy, affordable monthly bill.

## LEARN MORE

Contact us at **1-877-424-9246** or visit [brighthouse.com/business](http://brighthouse.com/business) to discover how Audio Conferencing from Bright House Networks can improve your business communications.

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